



## QUALITY POLICY

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# QUALITY POLICY

Aerofloat (Australia) Pty Ltd specialises in wastewater treatment solutions for clients nationally and internationally. Aerofloat is involved in activities associated with design, manufacturing, construction, testing, commissioning, training and operations support.

Aerofloat wishes to be recognised in the wastewater treatment industry for high quality in:

- Engineering & design
- Product reliability
- Project delivery
- Customer support
- This will be achieved through:
- Consideration of context of the organisation and aligning the Integrated Management System with the strategic direction of Aerofloat
- Satisfying customer and applicable statutory and regulatory requirements
- Management of the organisation, along with employee-established quality objectives and defined responsibilities for their fulfillment
- Establishing, applying, maintaining and continual improvement of the effectiveness of the Integrated Management System based on ISO 9001:2015
- Thorough and effective team design reviews
- Thorough testing regimes of all products
- Careful selection of suppliers
- Commitment to increase quality of after sale support to exceed customers' expectations
- Making continuous improvement to ensure effective project delivery of every project
- Continuous commitment to staff training and development
- Continuously upgrading the Integrated Management System in all stages ranging from design, manufacturing, construction, testing, commissioning, training and operations support.

The framework for setting quality objectives is defined in the IMS Manual.

General Manager, Business Operations, is responsible for communicating the Quality Policy to all persons working for or on behalf of the organisation and making it available to the public.

Katie Moor – General Manager Business Operations

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